



City of Tucson - Quarterly Critical Project Status Report

First Quarter 2003 July-September

Focus Area: Neighborhood

ACM: Liz Miller

Strategies for the Year

The Human Environment - Maintain and strengthen human connections within neighborhood leadership, encourage inclusive participation, foster safety, strengthen neighborhood leadership, and encourage a greater sense of community stewardship.

The Built Environment - Invest public funding and encourage private investment and public/private partnerships in Tucson's neighborhoods and enhance their appearance and livability.

The Natural Environment - Respect and preserve our natural environment.

Project Name	Description	Accomplishments Last Quarter	Goals for Next Quarter
TUCSON RECYCLES - Blue Barrel Deployment/ Public Relations & Education Outreach Campaign	Begin deployment of blue recycling containers throughout the City of Tucson to initiate the once-per-week garbage and recycling collection program. Develop a Public Relations/Education Outreach Campaign for SWMD services, programs, environmental fee and/or funding options. Retain a consultant to develop an education strategy and create media messages targeted toward residential customers for SWM services and programs, with emphasis on waste diversion and the benefits of the Tucson Recycles program, the proposed environmental fee and/or other funding options.	Solid Waste Management Department staff, collaborating with Mayor and Council, Tucson Clean & Beautiful, and the Environmental Education Exchange, held 110 educational outreach sessions on Tucson Recycles during this quarter. Diverse education outreach methods were used to reach a wide range of citizens, including, garbage truck advertising signs, bus benches, TV-interviews, TV commercials, and educational videos. The Department delivered approximately 28,000 blue barrels during this period. Diversion rates for participating households have exceeded expectations, with over 85 percent participating in the program, and diversion rates increasing from nine to 23 percent. Deployment of the remainder of the City was delayed due to legal issues surrounding the blue barrel vendor contract. A settlement on this issue was reached in early October.	Blue barrel delivery will resume beginning November 4, 2002. The City will be fully implemented by February 2003.
Crime Control Through Coordinated Crime Intelligence Projects - Targeted Operational Planning (TOP)	Plan, develop and implement a program in TPD that is modeled after the New York Compstat program. The program (to be called TOP - Targeted Operational Planning) is designed as a direct effort to increase the safety of Tucson's neighborhoods, in keeping with the Livable Tucson program.	10/17/02: Processes continue to be refined. Federal Bureau of Justice Assistance grant funds of \$40,100 are being used to purchase presentation equipment, software and training needs. 07/11/02: The fourth and final patrol division completed an initial TOP process. 6/28/02: Memorandum delivered to Chief Miranda on the review of the program to date and recommendations for changes.	Complete review of staff support, organizational, and budgetary needs to keep program operational.
Integrated Neighborhood Service Delivery	Creation of the Department of Neighborhood Resources (DNR) incorporates many of the functions of the former Division of Neighborhood Services such as neighborhood registration, mailings, and support through NETeams. SABER, Back to Basics, graffiti abatement, neighborhood communication, and youth and family services are now in this department.	8/23/02-- ASSESSMENT PHASE: Core services and functions of Neighborhood Division evaluated; staff reassigned; NETeam functions redefined and recruitment begun; evaluation of CPAC and TNACC functions. INFORMATION AND OUTREACH: new department website created; staff attends neighborhood association meetings; series of Mayor and Council briefings completed; briefings presented to Executive Leadership, Service Teams, and Department Directors. PROCESS IMPROVEMENT: mailing lists revamped; database revamped; NETeam trainings developed and begun; neighborhood leadership trainings developed.	-NETeam recruitment completed and assignments made -Initiate training for neighborhood leadership -Initiate training for NETeam members



City of Tucson - Quarterly Critical Project Status Report

First Quarter 2003 July-September

Focus Area: Neighborhood (Continued)

ACM: Liz Miller

Project Name	Description	Accomplishments Last Quarter	Goals for Next Quarter
Slum Abatement and Blight Enforcement Response (SABER)	Continue work on the SABER project towards an incremental build-up of the consolidated code enforcement unit to remediate slum rental properties and make owners accountable. Forty-five properties are targeted during the next 18 months.	<p>Staff and work assessment: SABER staff integrated into the Department of Neighborhood Resources.</p> <p>30 properties will be abated in the 1st half of FY03.</p> <p>20-25 properties projected for completion in 2nd half of FY03.</p> <p>Legal: "Neighborhood Preservation Ordinance" (NPO), a code consolidation effort, has been reviewed by Mayor and Council Task Force.</p> <p>Outreach: Printed educational materials on property standards and penalties developed and distributed to renters, homeowners, and landlords.</p> <p>Staff met with the South Park Neighborhood Association to develop a proactive code enforcement program.</p> <p>SABER is featured in the Innovations Group (IG) November 2002 newsletter and is the subject of a workshop for the IG Conference in May 2003.</p>	<ol style="list-style-type: none">1. Inspections and enforcement of identified properties continues.2. Mayor and Council presented with the NPO completing work of the Task Force.3. Proactive code enforcement commences in the South Park Neighborhood.